

A man in a dark suit and glasses is shown in profile, looking down at a tablet computer he is holding. The scene is dimly lit with a blue tint, and the background features out-of-focus bokeh lights in yellow and orange. The text 'plus.plan' is overlaid on the right side of the image.

plus.plan

Tariff guide

plan.com

plus.plan

plus.plan is our flagship package for business users.

plus.plan includes not only unlimited minutes¹ & unlimited texts² in the UK and the EU but also UK and EU roaming data.

We've been generous with our definition of the EU, too. It includes most European countries plus a few more on top – unlike most other networks.

Choice of UK & EU data options available



3GB
UK DATA

500MB
EU DATA



8GB
UK DATA

1GB
EU DATA



12GB
UK DATA

2GB
EU DATA



20GB
UK DATA

3GB
EU DATA



30GB
UK DATA

3GB
EU DATA

^{1,2} Terms & conditions on page 6

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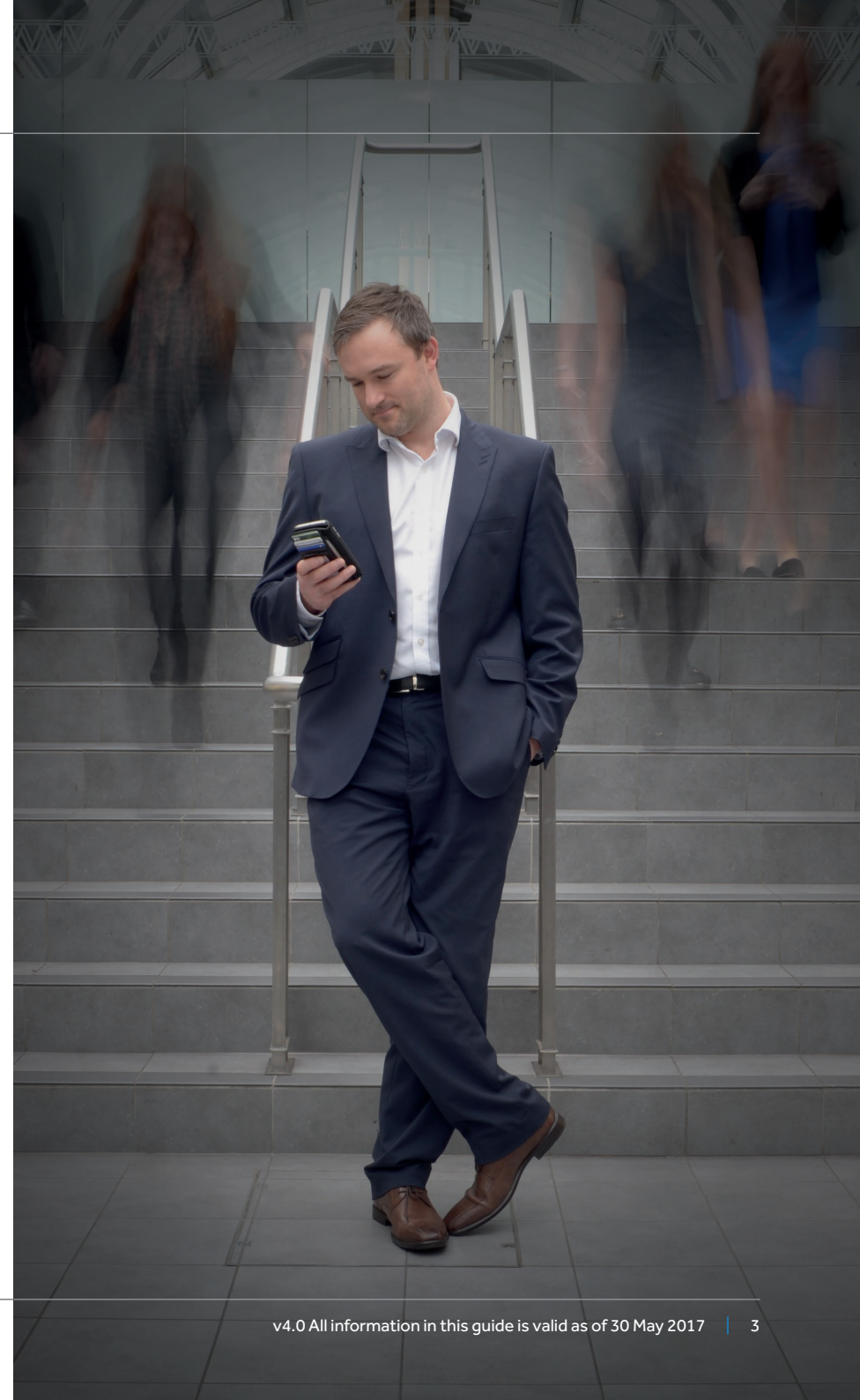
What's included

- ✓ 4G UK data allowance every month
- ✓ EU roaming data allowance
- ✓ Unlimited UK minutes¹ and texts²
- ✓ Unlimited minutes¹ and texts² in our Europe zone, which includes most European destinations (see page 5)
- ✓ O2 to O2 calls, receiving a call in the UK and UK voicemail are FREE

Standard additional charges

Type	Cost*
Calls to premium & non-geographic numbers	Set by premium & NGN operator
Sending an MMS message ²	21p per message*
Using 3G & 4G data after exceeding your data limit	3.25p per MB*

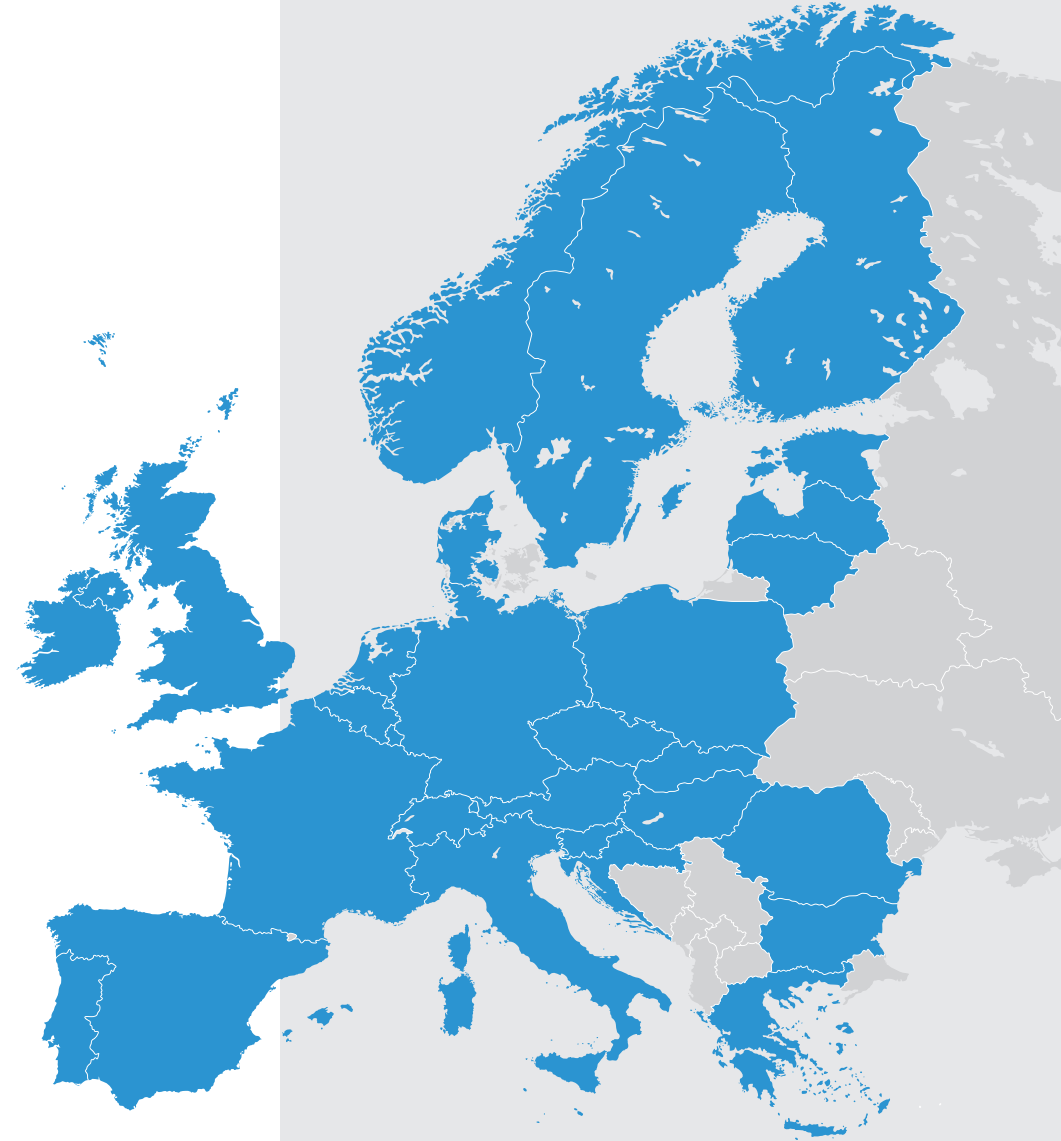
^{1,2} Terms & conditions on page 6 * Prices exclude VAT



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plan.com Europe Zone

- ✓ Austria
- ✓ Azores
- ✓ Belgium
- ✓ Bulgaria
- ✓ Canary Islands
- ✓ Croatia
- ✓ Cyprus (Republic of)
- ✓ Czech Republic
- ✓ Denmark
- ✓ Estonia
- ✓ Finland
- ✓ France
- ✓ French Guiana
- ✓ Germany
- ✓ Gibraltar
- ✓ Greece
- ✓ Guadeloupe
- ✓ Guernsey
- ✓ Hungary
- ✓ Iceland
- ✓ Isle of Man
- ✓ Jersey
- ✓ Ireland (Republic of)
- ✓ Italy
- ✓ Latvia
- ✓ Liechtenstein
- ✓ Lithuania
- ✓ Luxembourg
- ✓ Madeira
- ✓ Malta
- ✓ Martinique
- ✓ Monaco
- ✓ The Netherlands
- ✓ Norway
- ✓ Poland
- ✓ Portugal
- ✓ Reunion Islands
- ✓ Romania
- ✓ Saint Barthélemy
- ✓ Saint Martin
- ✓ San Marino
- ✓ Slovakia
- ✓ Slovenia
- ✓ Spain
- ✓ Sweden
- ✓ Switzerland
- ✓ Vatican City



Countries in blue indicate the plan.com Europe Zone.
Map is for illustrative purposes only. Please refer to the
written list for the destinations included in this package.

Additional charges

If you exceed your daily roaming and/or monthly domestic allowances, or call/text non-standard numbers, you will be subject to the following out of bundle usage charges.

International calls originating in the UK	Cost*
Isle of Man & Channel Islands	33p per minute
Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (Republic of), Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland (Republic of), Italy & Vatican, Kosovo, La Reunion, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland	8p per minute
Albania, Algeria, Bosnia & Herzegovina, Macedonia, Morocco, North Cyprus, Serbia, Tunisia, Turkey, Montenegro	35p per minute
Canada, USA	15p per minute
Australian, Hong Kong, Malaysia, New Zealand, South Africa, Singapore	26p per minute
Rest of the World (any destination not listed above)	77p per minute
Out of bundle usage while roaming in our Europe Zone	Cost*
Receiving a call	FREE
Making a call back to the UK e.g. France to UK	3.6p per minute
In-country calls e.g. France to France	3.6p per minute
In-zone calls e.g. France to Germany	3.6p per minute
Out-of-zone calls e.g. France to Australia	79p per min
SMS	1p per message
Data usage	3.6p per MB

* Prices exclude VAT

Out of bundle usage while roaming outside our Europe Zone

Zones	Albania, Algeria, Bosnia & Herzegovina, Macedonia, Morocco, North Cyprus, Serbia, Tunisia, Turkey, Montenegro	Canada, USA	Australian, Hong Kong, Malaysia, New Zealand, South Africa, Singapore	Rest of the World
Receiving a call (per minute)	52p	39p	43p	85p
Making a call back to the UK (per minute)	81p	90p	60p	120p
In-country calls e.g. Canada to Canada (per minute)	81p	90p	60p	120p
In-zone calls e.g. Canada to USA (per minute)	81p	90p	60p	179p
Out-of-zone calls e.g. Canada to New Zealand (per minute)	179p	179p	179p	179p
SMS (per message)	30p	25p	30p	40p
Data usage (per MB)	600p	600p	600p	600p

All prices in this table are VAT exempt

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Terms & Conditions

1. Unlimited calls

Unlimited calls are subject to our fair usage policy of 3,000 UK minutes and 2,000 EU minutes. We reserve the right to disable access to this tariff if the policy is breached.

Click here for more information on our Fair Usage Policy:

<http://www.plan.com/policies/fair-use-policy.php>

Unlimited minutes only include UK to UK, and EU to EU (which includes EU to UK) calls to standard numbers. They do not include UK to EU minutes, which are classed as international minutes and subject to international rates.

Unlimited minutes exclude premium-rate numbers, which are often used by TV shows, quiz companies, chat providers and some websites. Prices are set by the premium operator.

Unlimited minutes exclude non-geographic numbers, which are often used by call centres and not associated with areas of the country e.g. 0161 for Manchester.

They often start with 05, 07 or 08. Prices are set by the NGN operator.

Some telephone numbers are operated by third-parties who connect or forward calls to another number. There are lots of these third-party services and prices are charged by the third-party at a higher rate to connect calls. Calls to these non-mobile and call forwarding services are not included in your inclusive minutes.

2. Unlimited texts

Unlimited text messages (SMS) are subject to our fair usage policy of 3,000 UK text messages and 2,000 EU text messages. We reserve the right to disable access to this tariff if the policy is breached. Click here for more information on our Fair Usage Policy:

<http://www.plan.com/policies/fair-use-policy.php>

Unlimited text messages only include UK to UK, and EU to EU (which includes EU to UK) text messages. They do not include UK to EU text messages, which are classed as international text messages and are subject to international rates.

Unlimited text messages exclude premium-rate numbers, which are often used by TV shows, quiz companies, chat providers and some websites. Customers may also be charged for receiving text messages from premium-rate numbers. Prices are set by the premium operator.

MMS are not included in our tariff packages. MMS stands for multimedia message service and a message is typically generated when you send a photo or picture. However, an MMS message may also be sent if you add an emoticon to an SMS, exceed a certain character limit for an SMS or based on your device settings.