

## plan.com

# pure.plan

pure.plan is our streamlined package for lighter business users.

pure.plan comes with unlimited minutes1 & unlimited texts<sup>2</sup> in the UK, with free O2 to O2 calls and access to UK voicemail. There's also a choice of 4G data options.

## Data options





<sup>1,2</sup> Terms & conditions on page 5

# pure.plan

### What's included

✓ 4G UK data allowance every month

Unlimited UK minutes<sup>1</sup> and texts<sup>2</sup>

FREE O2 to O2 calls

Receiving a call in the UK is free

UK voicemail is free

### What's not included

Туре	Cost*
Calls to premium & non-geographic numbers	Set by premium & NGN operator
Sending an MMS message	21p per message*
Using 3G & 4G data after exceeding your data limit	3.25p per MB*

v4.0 All information in this guide is valid as of 30 May 2017 3

<sup>&</sup>lt;sup>1,2</sup> Terms & conditions on page 5 \* Prices exclude VAT

## Additional charges (outside of UK)

International calls originating in the UK	Cost*
Isle of Man & Channel Islands	33p per minute
Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (Republic of), Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland (Republic of), Italy & Vatican, Kosovo, La Reunion, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland	8p per minute
Albania, Algeria, Bosnia & Herzegovina, Macedonia, Morocco, North Cyprus, Serbia, Tunisia, Turkey, Montenegro	35p per minute
Canada, USA	15p per minute
Australian, Hong Kong, Malaysia, New Zealand, South Africa, Singapore	26p per minute
Rest of the World (any destination not listed above)	77p per minute
While roaming in the plan.com Europe Zone	Cost*
Receiving a call	FREE
Making a call back to the UK e.g. France to UK	3.6p per minute
In-country calls e.g. France to France	3.6p per minute
In-zone calls e.g. France to Germany	3.6p per minute
Out-of-zone calls e.g. France to Australia	79p per min
SMS	1p per message
Data usage	3.6p per MB

While roaming outside the plan.com Europe Zone

Zones	Albania, Algeria, Bosnia & Herzegovina, Macedonia, Morocco, North Cyprus, Serbia, Tunisia, Turkey, Montenegro	Canada, USA	Australian, Hong Kong, Malaysia, New Zealand, South Africa, Singapore	Rest of the World
Receiving a call (per minute)	52p	39p	43p	85p
Making a call back to the UK (per minute)	81p	90p	60p	120p
In-country calls e.g. Canada to Canada (per minute)	81p	90p	60p	120p
In-zone calls e.g. Canada to USA (per minute)	81p	90p	60p	179p
Out-of-zone calls e.g. Canada to New Zealand (per minute)	179p	179p	179p	179p
SMS (per message)	30p	25p	30p	40p
Data usage (per MB)	600p	600p	600p	600p

All prices in this table are VAT exempt

<sup>\*</sup> Prices exclude VAT

# pure.plan

### Terms & Conditions

#### 1 Unlimited calls

Unlimited calls are subject to our fair usage policy of 3,000 UK minutes. We reserve the right to disable access to this tariff if the policy is breached and charge. Click here for more information on our Fair Usage Policy: http://www.plan.com/policies/fair-use-policy.php

Unlimited minutes only include UK to UK calls to standard numbers.

Unlimited minutes exclude premium-rate numbers, which are often used by TV shows, quiz companies, chat providers and some websites. Prices are set by the premium operator.

Unlimited minutes exclude non-geographic numbers, which are often used by call centres and not associated with areas of the country e.q. 0161 for Manchester. They often start with 05, 07 or 08. Prices are set by the NGN operator.

Some telephone numbers are operated by third-parties who connect or forward calls to another number. There are lots of these third-party services and prices are charged by the third-party at a higher rate to connect calls. Calls to these non-mobile and call forwarding services are not included in your inclusive minutes.

#### 2 Unlimited texts

Unlimited text messages (SMS) are subject to our fair usage policy of 3,000 UK text messages. We reserve the right to disable access to this tariff if the policy is breached. Click here for more information on our Fair Usage Policy: http://www.plan.com/policies/fair-use-policy.php

Unlimited text messages only include UK to UK text messages. They exclude premium-rate numbers, which are often used by TV shows, quiz companies, chat providers and some websites. Customers may also be charged for receiving text messages from premium-rate numbers. Prices are set by the premium operator.

MMS are not included in our tariff packages.